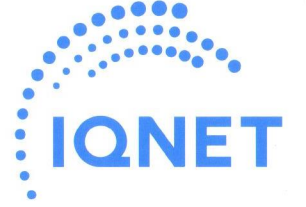


TSE

MÜŞTERİ MEMNUNİYETİ YÖNETİM SİSTEMİ BELGESİ CUSTOMER SATISFACTION MANAGEMENT SYSTEM CERTIFICATE



TÜRK STANDARLARI ENSTİTÜSÜ
bu belge ile

KÖKSAN PET VE PLASTİK AMBALAJ SAN. VE TİC.
A.Ş.
MERKEZ:4. OSB 83422 NOLU CAD. NO:10
ŞEHİTKAMİL – GAZİANTEP
TESİS-1:2. OSB KARGALIHAN BABA OSB MAH. ORG.
SAN. 2. YOL NO:13 HENDEK - SAKARYA
GAZİANTEP / TÜRKİYE

kuruluşunun TS ISO 10002:2018 şartlarına uygun bir MÜŞTERİ
MEMNUNİYETİ YÖNETİM SİSTEMİ'ne sahip olduğunu onaylar.

Belge kapsamı Ek'te verilmiştir



TÜRK STANDARLARI ENSTİTÜSÜ
TURKISH STANDARDS INSTITUTION

Gaziantep Belgelendirme Müdürü
Gaziantep Certification Manager

Rıza Okumuş

TURKISH STANDARDS INSTITUTION
hereby certifies that the organization

KÖKSAN PET VE PLASTİK AMBALAJ SAN. VE TİC.
A.Ş.
MERKEZ:4. OSB 83422 NOLU CAD. NO:10 ŞEHİTKAMİL
– GAZİANTEP
TESİS-1:2. OSB KARGALIHAN BABA OSB MAH. ORG.
SAN. 2. YOL NO:13 HENDEK - SAKARYA
GAZİANTEP / TÜRKİYE

has a CUSTOMER SATISFACTION MANAGEMENT
SYSTEM which fulfills the requirements of the TS ISO
10002:2018

Scope of the certificate is given in annex

Belge No / Certificate No	MY-103/13-R18
Belge Tarihi / Date of Certificate	15.05.2023
Geçerlilik Tarihi / Valid Until	11.05.2026
Revizyon Tarihi / Date of Revision	15.05.2023
İlk Belge Tarihi / Initial Certification Date	06.12.2013

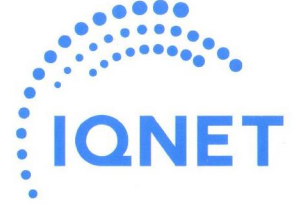
This certificate is valid provided that compliance
with the certification requirement is maintained.

Bu belge belgelendirme şartlarına
uygunluk sağlandığı sürece geçerlidir.

Bu belge, Türk Standardları Enstitüsü'nün kuruluşu hakkındaki 132 sayılı kanun uyarınca verilmiştir.
This certificate is issued in accordance with the Law No. 132 establishing Turkish Standards Institution.

TSE

MÜŞTERİ MEMNUNİYETİ YÖNETİM SİSTEMİ BELGESİ CUSTOMER SATISFACTION MANAGEMENT SYSTEM CERTIFICATE EK / ANNEX



Belge No / Certificate No: **MY-103/13-R18**

Belgeli Kuruluş Adı, Adresi:

Name and Address of the Certified Organization:

Belge Kapsamı:

TS ISO 10002:2018

MERKEZ:

- PET AMBALAJ (PET PREFORM, PET ŞİŞE, PET KAVANOZ)
- PET LEVHA
- POLİETİLEN KAPAK
- STREÇ FİLM
- BALONLU NAYLON
- PET REZİN

TASARIMI, ÜRETİMİ VE HİZMET SUNUMLARI

TESİS 1 (HENDEK):

- PET PREFORM
- TASARIMI, ÜRETİMİ VE HİZMET SUNUMLARI

Belge Tarihi / Date of Certificate: **15.05.2023**

KÖKSAN PET VE PLASTİK AMBALAJ SAN. VE TİC.
A.Ş.
MERKEZ:4. OSB 83422 NOLU CAD. NO:10
ŞEHİTKAMİL – GAZİANTEP
TESİS-1:2. OSB KARGALIHAN BABA OSB MAH. ORG.
SAN. 2. YOL NO:13 HENDEK - SAKARYA
GAZİANTEP / TÜRKİYE

Scope of the Certificate:

TS ISO 10002:2018

CENTRE:

DELIVERY OF

DESIGN, PRODUCTION AND SERVICES OF

- PET PACKAGING (PET PREFORM, PET BOTTLE, PET JAR)

- PET SHEET

- POLYETHYLENE CLOSURE

- STRETCH FILM

- BUBBLE WRAP

- PET RESIN

FACILITY 1 (HENDEK):

DELIVERY OF

DESIGN, PRODUCTION AND SERVICES OF

- PET PREFORM



Certificate

TSE has issued an IQNet recognized certificate that the organization:

KÖKSAN PET VE PLASTİK AMBALAJ SAN. VE TİC. A.Ş.

MERKEZ:4. OSB 83422 NOLU CAD. NO:10 ŞEHİTKAMİL – GAZİANTEP
TESİS-1:2. OSB KARGALIHAN BABA OSB MAH. ORG. SAN. 2. YOL NO:13 HENDEK - SAKARYA
GAZİANTEP / TÜRKİYE

has implemented and maintains a
CUSTOMER SATISFACTION MANAGEMENT SYSTEM
for the following scope:
Scope of the certificate is given in annex

which fulfills the requirements of the following standard:

TS ISO 10002:2018

Issued on: 15-05-2023

First Issued on: 06-12-2013

Expires on: 11-05-2026

Registration Number : TR-MY-103/13-R18



Alex Stoichitoiu
President of IQNet



Rıza Okumuş
Gaziantep Certification Manager



This attestation is directly linked to the IQNet Member's original certificate and shall not be used as a stand-alone document.

IQNet Members*:

AENOR Spain **AFNOR Certification** France **APCER** Portugal **CISQ** Italy **CQC** China **CQM** China **CQS** Czech Republic
Cro Cert Croatia **DQS Holding GmbH** Germany **EAGLE Certification Group** USA **FCAV** Brazil **FONDONORMA** Venezuela
ICONTEC Colombia **ICS** Bosnia and Herzegovina **Inspecta Sertifointi Oy** Finland **INTECO** Costa Rica **IRAM** Argentina **JQA** Japan
KFQ Korea **LSQA** Uruguay **MIRTEC** Greece **MSZT** Hungary **Nemko AS** Norway **NSAI** Ireland **NYCE - SIGE** México **PCBC** Poland
Quality Austria Austria **SII** Israel **SIQ** Slovenia **SIRIM QAS International** Malaysia **SQS** Switzerland **SRAC** Romania **TSE** Türkiye **YUQS** Serbia

Certificate

Annex to IQNET Certificate Number :TR-MY-103/13-R18

Name and Address of the certified organization

KÖKSAN PET VE PLASTİK AMBALAJ SAN. VE TİC. A.Ş.

MERKEZ:4. OSB 83422 NOLU CAD. NO:10 ŞEHİTKAMİL – GAZİANTEP
TESİS-1:2. OSB KARGALIHAN BABA OSB MAH. ORG. SAN. 2. YOL NO:13 HENDEK - SAKARYA
GAZİANTEP / TÜRKİYE

Scope of the Certificate

CENTRE:

DELIVERY OF

DESIGN, PRODUCTION AND SERVICES OF

- PET PACKAGING (PET PREFORM, PET BOTTLE, PET JAR)

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- STRETCH FILM

- BUBBLE WRAP

- PET RESIN

FACILITY 1 (HENDEK):

DELIVERY OF

DESIGN, PRODUCTION AND SERVICES OF

- PET PREFORM



This annex is only valid in connection with the original certificate number mentioned above.

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AENOR Spain **AFNOR Certification** France **APCER** Portugal **CISQ** Italy **CQC** China **CQM** China **CQS** Czech Republic
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ICONTEC Colombia **ICS** Bosnia and Herzegovina **Inspecta Sertifiointi Oy** Finland **INTECO** Costa Rica **IRAM** Argentina **JQA** Japan
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Quality Austria Austria **SII** Israel **SIQ** Slovenia **SIRIM QAS International** Malaysia **SQS** Switzerland **SRAC** Romania **TSE** Türkiye **YUQS** Serbia